



Job Posting

Position: Mystery Shoppers

Location: British Columbia, Alberta, Saskatchewan, Manitoba, Ontario and Quebec

Greenhouse Marketing seeking people to do occasional work as mystery shoppers who will evaluate the “customer experience” when calling and visiting a retirement residence for information. Our clients are among some of the largest providers of seniors’ housing and care services in Canada and they highly value the opinion of our shoppers in helping them improve their product. Our network of shoppers, largely comprised of women of an age to have parents thinking about making a move to a retirement residence, shop mostly in their local area. They call our clients’ residences once in the evening, once in the day and once on the weekend; all telephone calls are recorded. The shoppers then go for a tour of the building, and allow two weeks to see if the salesperson follows up. After each step, the shopper completes an online survey. If you have good communication skills, are detail oriented, have decent computer skills and access to a computer with high-speed internet service, and you would be available to call and tour residences during business hours (Monday to Friday 9am to 5pm), this opportunity may be for you.

This is not a full-time or permanent role. Our shoppers are not employed by Greenhouse Marketing & Communications; they are simply paid for each shop - which could range from one to several each year. Locations range from major cities to small towns throughout Canada - anywhere where a retirement residence or long term care home is located. A comprehensive orientation is provided.

Due to the large number of responses we generally receive, we are only able to contact a limited number of individuals and this may occur at any point depending on when we have a client in your area.

To apply for this position please e-mail your resume to isis@greenhousemarketing.ca